

Our Commitment to You Through COVID-19

Our communities are facing a challenge of incredible scale and significance, and our hearts go out to all who have been affected by COVID-19 (coronavirus).

These are unsettling times, but despite the pervasive uncertainty, you can be sure we will get through this together, and that Riding The Waves is committed to the health and well-being of our customers, employees, business partners and our community.

As a tour services company we have endured trying times with our customers that have included red tide, hurricanes and now pandemics. We will continue to make decisions with vigilance to positively support your health, life, and safety. To that end, my colleagues and I are making the following pledge to our customers and community:

- We will strive to the best of our ability to provide our customers and community with the highest possible level of service under extraordinary and evolving circumstances.
- We will do all we can to protect the health of our customers and colleagues while at our facilities.
- We will go above and beyond to help customers and community get through this challenging time.
- We will communicate in a timely and transparent way about issues affecting our customers.

Riding The Waves will remain operational on our regular schedule until such time that we are required to close down. Riding The Waves is one of the few things you and your families can continue to do while safely practicing Social Distancing. In addition to limiting our group sizes to a maximum of six people per tour, our staff is taking the extra precaution of sanitizing all of our equipment and our boats after each and every tour so our customers can enjoy their time on the water, get some fresh air and a short respite from worrying about Covid-19.

We will continue to closely monitor the situation and evaluate additional measures to support our customers and community. Please visit us at www.RidingTheWaves.cool or our Facebook Page for the most up-to-date information. Remember, we are here for you and would like to remind everyone that if they are feeling even slightly ill to please follow the CDC guidelines and remain in your home for the safety of our employees and the entire community. Should the need arise, we will be offering everyone the opportunity to reschedule their tour at a future date or if that is not possible, we will provide you with a refund.